



## **RenyYou – Trust, Safety & Conduct Handbook**

Last Updated: [11/11/2025]

### INTRODUCTION

The RenyYou Trust, Safety & Conduct Handbook brings together our core standards:

- Community Guidelines
- Safety Policy
- User Conduct Expectations
- Platform Integrity Rules

RenyYou is built for emotionally mature, divorced and widowed individuals. This handbook ensures transparency, user empowerment, and a respectful community.

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### 1. OUR PRINCIPLES

RenyYou operates on four core pillars:

- Respect
- Emotional Maturity

- Safety First
- Honesty & Transparency

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## 2. USER ELIGIBILITY & ACCOUNT INTEGRITY

To maintain platform authenticity:

- Users must be 18+
- Users must be divorced, widowed, or legally separated
- Misrepresentation of marital status is strictly prohibited
- Fake profiles, duplicate accounts, and impersonation are not allowed

Renyou may request proof of identity or marital status if suspicious activity is detected.

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## 3. PROFILE GUIDELINES

Users must:

- Use real photos
- Provide truthful information
- Avoid uploading children's photos alone
- Not upload explicit or offensive content
- Not use AI-generated faces without disclosure

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#### 4. COMMUNICATION & CONDUCT EXPECTATIONS

Users must:

- Communicate respectfully
- Honor boundaries
- Avoid harassment, manipulation, or emotional exploitation
- Not pressure others for personal details, intimacy, or financial help
- Avoid trauma dumping without consent

Prohibited behaviour includes:

- Hate speech
- Bullying or intimidation
- Sexual harassment
- Scams or money requests
- Gaslighting or emotional abuse

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#### 5. MATCHING & MESSAGING PRINCIPLES

- Messaging is only enabled after mutual match
- Users are encouraged to unmatch kindly when no longer interested
- Unsolicited explicit content is strictly forbidden
- Stalking, excessive messaging, or threatening tone will result in removal

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#### 6. SAFETY PROTOCOLS

Renyou provides:

- Block feature
- Report feature
- Internal safety team review
- Secure data handling and encrypted storage

Users should:

- Meet in public places initially
- Avoid sharing sensitive information too early
- Be cautious of red flags: urgency, pushiness, inconsistent stories

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## 7. ZERO TOLERANCE VIOLATIONS

Immediate permanent ban for:

- Threats of violence
- Sexual exploitation
- Child-related content
- Identity theft
- Fraud or financial scams

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## 8. REPORTING PROCESS

When a report is submitted:

1. A safety review begins within 48 hours

2. Account activity, chats (if necessary), and profile info may be assessed

3. Temporary restrictions may be applied during investigation

4. Action decisions may include:

- Warning
- Suspension
- Permanent ban
- Law enforcement escalation (only when required)

All reports are confidential.

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## 9. USER RESPONSIBILITY

Users are encouraged to:

- Set boundaries clearly
  - Communicate respectfully
  - Approach connections with emotional maturity
  - Prioritize mental and emotional well-being
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## 10. DATA PRIVACY & CONFIDENTIALITY

We protect:

- Phone numbers
- Location data (only approximate location used)
- Personal history (including divorce or widowhood status)

- Messages (not monitored unless required for safety/legal reasons)

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## 11. APPEALS

If a user believes an enforcement action was incorrect:

Email: [admin@renyou.in](mailto:admin@renyou.in)

Subject: Appeal – Account Action Review

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## 12. UPDATES TO THIS HANDBOOK

Renyou may revise this handbook periodically. Continued use of the app implies acceptance of updated terms.

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Renyou is built on trust, compassion, and emotional depth—this handbook ensures that every user feels safe, respected, and empowered.