



RenyYou – Privacy Policy

Last Updated: [11/11/2025]

1. Introduction

RenyYou (“we”, “us”, “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, store, use, disclose, and protect your personal information when you use the RenyYou mobile application (“App”), website, or related services (collectively, “Services”).

RenyYou is designed for **divorced and widowed individuals seeking meaningful connections**, and we take extra care in protecting sensitive and personal information.

By using RenyYou, you agree to this Privacy Policy.
If you do not agree, please discontinue using the App.

2.1 Information You Provide to Us

You provide the following information while creating or updating your profile:

Mandatory Information

- Full name (first name only is displayed)
- Gender
- Date of birth / age
- Phone number (via OTP)
- Profile photos
- Voice notes (if enabled)

- City / geographic location (for distance matching)
- Basic personal details (e.g., interests, about me)

Optional Information

- Marital history (divorced / widowed / legally separated)
- Parenting status
- Relationship preferences
- Personal preferences (e.g., distance range, visibility settings)

Sensitive Information (Renyou-Specific)

Because Renyou caters to individuals with sensitive life experiences:

- You *may* share information about divorce, widowhood, or past relationships.
- You are **never required** to provide legal documents unless suspicious activity is reported.

Renyou does **not** store legal documents unless voluntarily supplied.

2.2 Information We Automatically Collect

When you use Renyou, we automatically collect:

Device & App Data

- Device model, OS version
- IP address
- App version and usage logs
- Crash analytics and diagnostics

Location Data

We collect:

- Your **approximate location** (city-level or GPS-based, depending on your settings)
- Distance between you and other users (never your exact address)

Location is used *only* to show matches nearby.

Usage Information

- Profile views
- Likes
- Matches
- Messages exchanged
- Timestamp of interactions
- Reporting or blocking actions

We do **not** read or monitor messages unless:

- Required by law
- Required to address a severe safety report (harassment, threats, impersonation)

2.3 Information from Third Parties

We may receive information from:

- Authentication providers (e.g., Twilio for OTP verification)
- Payment processors (only subscription status; never card details)
- App stores (Apple/Google)

We **never** buy or sell personal data from external sources.

3. How We Use Your Information

We use your data to:

3.1 Provide Core Features

- Create and manage your account
- Suggest compatible matches
- Enable mutual chat
- Deliver notifications and updates

3.2 Improve User Experience

- Personalisation of match recommendations
- App performance optimisation
- Scam/fraud detection

3.3 Safety & Integrity

Renyou prioritises emotional safety.

We use data to:

- Detect fake accounts
- Prevent harassment or abusive behaviour
- Identify married users misrepresenting their status
- Investigate safety reports

3.4 Communication

We may send:

- OTPs for login
- Important updates
- Safety alerts
- Subscription-related notifications

We do **not** send spam.

4. How We Share Your Information

We do **not** sell your personal data.

We may share information only with the following:

4.1 Other Users

Other users can see:

- Your first name
- Age

- Photos
- Voice notes
- City or approximate location
- Profile information you willingly provide

They **cannot** see:

- Your phone number
- Exact address
- Email or identification data
- Your divorce documents (we never store them)

4.2 Service Providers

We share limited data with trusted service partners:

- Cloud hosting (To be entered)
- OTP verification (To be entered)
- Payment processing (To be entered)
- Analytics tools (To be entered)

These providers must follow strict privacy requirements.

4.3 Legal & Safety Reasons

We may disclose information if required to:

- Comply with legal obligations
- Prevent harm, abuse, or fraud
- Protect user safety

We never disclose more information than necessary.

5. How We Store and Protect Your Data

5.1 Storage

Your data is stored securely on encryption-enabled servers.

5.2 Security Practices

We use:

- End-to-end encryption for sensitive data
- Encrypted transport (HTTPS/SSL)
- Access controls
- Rate-limiting to prevent hacking
- Multi-layer authentication for admin access

5.3 Retention

Your data is stored while your account is active.

Upon deletion:

- Profile data is permanently erased
- Certain logs may be retained for legal compliance
- Messages may be retained briefly for abuse investigations

6. Your Rights

Depending on your jurisdiction, you may have:

- ✓ **Right to access your data**
- ✓ **Right to correct inaccuracies**
- ✓ **Right to delete your data**
- ✓ **Right to withdraw consent**
- ✓ **Right to request a copy of your information**

You can delete your account anytime from Settings.

7. Children's Privacy

Renyou is strictly for **18+** users.

We do not knowingly collect data from minors.

8. Cookies & Tracking Technologies

We may use:

- Cookies
- Device identifiers
- Local storage
- Tracking pixels (for analytics only)

You can disable cookies in your device settings.

9. International Data Transfers

If your data is stored or processed outside your country, it is protected using:

- Standard encryption
- Contractual data protection clauses
- Restricted access protocols

We ensure compliance with data protection laws.

10. Changes to This Policy

We may update this Privacy Policy from time to time.

We will notify you in-app when significant changes occur.

11. Contact Us

For privacy concerns or data requests:

Email: admin@renyou.in

Subject: Privacy Concern / Data Request

We respond typically within 7–10 working days.